

## VMWare Client Upgrade for Remote VDI Customers

Author: Information Services, BJC Healthcare Date: March 4, 2014

The BJC VDI environment has been upgraded to Windows 7. An artifact from this upgrade is a recommendation that all VDI remote customers upgrade their VMware View Client to the latest version. This upgrade will improve VMware View Client response time as well as provide the safest and most reliable Follow-me Desktop (FMD) experience.

This document outlines the steps necessary to upgrade VMware View Clients for the following platforms:

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## **VMWARE View Client for Mac**

Please use the following steps when upgrading your Mac to the latest version of the VMware View Client.

- 1. Browse to: <u>https://my.vmware.com/web/vmware/info/slug/desktop\_end\_user\_computing/vmware\_horizo</u> <u>n\_view\_clients/2\_0</u>
- 2. Select to the VMware Horizon View Client for Mac, as indicated below.

	Product	Release Date	
~	VMware Horizon View Client for Windows		
	VMware Horizon View Client for 32-bit Windows	2014-01-23	Go to Downloads
	VMware Horizon View Client for 64-bit Windows	2014-01-23	Go to Downloads
~	VMware Horizon View Client for Windows with Local Mode Option		
	VMware Horizon View Client for 32-bit Windows with Local Mode Option	2013-07-11	Go to Downloads
	VMware Horizon View Client for 64-bit Windows with Local Mode Option	2013-07-11	Go to Downloads
~	VMware Horizon View Client for Mac		
	VMware Horizon View Client for Mac	2014-01-23	Go to Downloads

3. Click Download. (By default, the latest version will be available)

Select Version	Product Info		Product Info		
Description VMware Horizon View Client for Mac Documentation			Documentation		
Release Date	2014-01-	23			VMware View Mobile Client Privacy
Type	Product	Binaries			Horizon View Community
.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		Dirianco			Linux: How to get the Horizon View client
Product Downloads Drivers & Tools Open Source Custom ISOs		0			
Product/Detai	ls				×
The VMware H File size: 37M File type: Mac Read More	<b>Horizon V</b> disk image	iew Client for Mac			Download

4. Once your download has completed, open a Finder window and navigate to the Applications folder. Select the VMware View Client and drag it to the trash can as indicated below.



5. Next, in the Finder window, navigate to the folder the new version of the View Client was downloaded to and double click the file to launch it.



6. After the installer launches, click Agree to accept the license agreement.

VMware-Horizon-View-Client-2.3.0-1551379.dmg			
VMw IMPORTANT - Read this License Agreement carefully before clicking on the "Agree" button. By clicking on the "Agree" button, you agree to be bound by the terms of the License Agreement.	English     Construct Section 2012     Construct 2012     Consection 2012     Construct 2012     Consection 2012     Construct		
	EVALUATION LICENSE. If You are licensing the Software for evaluation purposes, Your use of the Software is only permitted in a non-production environment and for the period limited by the License Key. Notwithstanding any other provision in this EULA, an Evaluation License of the Software is provided "AS-IS" without indemnification, support or warranty of any kind, expressed or implied.  1. DEFINITIONS.  1. Affiliate' means, with respect to a party, an entity that is directly or indirectly controlled by or is under common control with such party, where "control" means an ownership, voting or similar interest representing fifty percent (50%) or more of the total interests then outstanding of the relevant entity (but only as long as such person or entity meets these requirements).  1. "Documentation" means that documentation that is cenerally provided to You by VMware with Print Save Disagree Agree		

7. After license agreement acceptance, a new window will open. Drag the VMware View Client to the Application folder shortcut in the window to install it.

**NOTE** - There will be no visual indication that the install is complete. Depending on settings, the only indication the install has completed will be a sound.



8. The install can be verified by checking the Applications folder.



The new version of View is now ready to use and can be launched from the Applications folder.

9. A shortcut can be added to the dock by dragging the icon from the Applications folder to the dock. On first launch, a warning may appear, select Open.

	"VMware Horizon View Client" is an application downloaded from the Internet. Are you sure you want to open it?
<u>_</u>	Google Chrome downloaded this file today at 8:59 AM from my.vmware.com.
?	Show Web Page Cancel Open

10. A second warning may appear upon launch, select Continue.

	Start remote desktop USB and Printing services
1	To start remote desktop USB and Printing services an Admin password will be required. Please input your password when prompted.
	Cancel Continue

11. If prompted, enter your password. Settings will be retained from the previous version and the application is now ready to use.

VMware Horizon View Client wants to make changes. Type your password to allow this.
Name:
Password:
Cancel OK

## VMWARE View Client for Windows

Please use the following steps when upgrading your Windows device to the latest version of the VMware View Client.

- Browse to: <u>https://my.vmware.com/web/vmware/info/slug/desktop\_end\_user\_computing/vmware\_horizo</u> <u>n\_view\_clients/2\_0</u>
- 2. Select the VMware Horizon View Client for Windows as indicated below. Please do not select VMware Horizon View Client for Windows with Local Mode as this is unsupported in the BJC environment.

**NOTE** - If you are unsure if you are using a 32-bit or 64-bit version of Windows, please review the following article: <u>http://support.microsoft.com/kb/827218</u>

	Product	Release Date	
~	VMware Horizon View Client for Windows		
	VMware Horizon View Client for 32-bit Windows	2014-01-23 Go to Downloads	
	VMware Horizon View Client for 64-bit Windows	2014-01-23 to Downloads	

3. Click Download. (By default, the latest versions will be available)

Product/Details	
The VMware Horizon View Client for 64-bit Windows File size: 31M File type: exe file Read More	Download

4. Once the download has completed, navigate to the folder were the new version of the View Client was downloaded and launch it.

**NOTE** - In Windows XP, simply double click the file to launch it, in Windows 7/8 right click the file and select Run as administrator. Your Download location will vary depending on the browser used and personal settings.



 The installer will automatically detect any previous installs of the VMware View Client or VMware Horizon View Client and prompt you for permission to uninstall. Click OK to continue.



6. In the Setup dialogue box click Next.



7. Click "I accept the terms in the License Agreement" and then click Next.



8. Click the dropdown arrow next to "Log in as current user" and select "Entire feature will be unavailable" then click Next.

🔡 VMware Horizon View Client Setup				
Custom Setup Select the way you want features to be installed.				
Click the icons in the tree below to change the way features will be installed.				
With ware Horizon View Client       Sign on as currently logged on user.         USB Redirection       Sign on as currently logged on user.         Usb Redirection       Sign on as currently logged on user.				
Will be installed on local hard drive  Entire feature will be installed on local hard drive				
Entire feature will be unavailable				
2 Browse				
Reset Disk Usage Back Next Cancel				

9. Enter vdi.bjc.org in the Default View Connection Server field then click Next.

🔡 VMware Horizon View Client Setup	- • ×
Default Server Configures the server Horizon View Client connects to by default.	
Specify a default server for this View Client. This setting is optional.	
Default View Connection Server: vdi.bjc.org	
2 Back Next	Cancel

**Note** - For BHC physician offices with a direct connection to the BJC network the Default View Connection Server will be **bhcvdi.bjc.org**.

10. Shortcuts should be configured to your personal preference. The default option will create a shortcut on the desktop and in the Start menu. Select your preferences then click Next.

🔡 VMware Horizon View Client Setup	
Configure Shortcuts Creates program shortcuts.	6
Create shortcuts for VMware Horizon Vi	iew Client in the following places:
Desktop	
1	
1	
	2
	Back Next Cancel

11. In the setup dialogue box click Install.

🛃 VMware Horizon View Client Setup	×
Ready to install VMware Horizon View Client	
Click Install to begin the installation. Click Back to review or change any of installation settings. Click Cancel to exit the wizard.	your
Back Install	Cancel

12. Wait for install to complete.

🛃 VMware Horizon View Client Setup	
Installing VMware Horizon View Client	
Please wait while the Setup Wizard installs VMware Horizon View Client.	
Status: Validating install	
Back	Canos

13. Then click Finish.

📸 VMware Horizon View Client Setup					
<b>₽</b>	Completed the VMware Horizon View Client Setup Wizard				
	Click the Finish button to exit the Setup Wizard.				
VMwara Harizon View"					
Client					
ĊРСоIР					
	Finish Cancel				

14. After installation, a reboot is required before using the upgraded version of the VMware View Client. Click Yes to reboot your device.



## VMWARE View Client for iPad

1. Tap on the App Store icon.



2. Click Updates and then click update next to VMware Horizon View Client.



3. After the update finishes, you can open the VMware View Client by tapping OPEN or using the icon provided.

iPad

98%

Update All		Updates	Q search store
	Cisco AnyConnect	This version adds compatibility for the iPhone 5S (64-bit).	UPDATE
	Oct 16, 2013	Disconnect any active VPN connection prior to upgrading, otherwise iOS will require a devic restart before permitting a VPN connection. More*	
07 12	Weather +	Weather+ for the best visualised weather with full screen weather condition videos!	UPDATE
+	Oct 01, 2013	- Fixes for new OS	
USA	USA TODAY for iPad	You can now customize your notifications - Get Breaking News alerts and alerts from USA TODAY sections including News, Sports, L	ife, UPDATE
TODAY	Version 3.4.0.9 Dec 10, 2013	Money, or 1ech. Choose up to six categories and know more about everything as it happen - Set times when an alert won't initiate a light, sound, or vibration on your device. More •	s.
	MobileIron Mobile@Work™	Docs键Work shape annotations     Updated Secure Apps Manager	UPDATE
	Version 5.9 Jan 07, 2014	FIPS 140-2 Level 1 affirmation	
	VMware Horizon	<ul> <li>Running apps can be maximized and restored with Unity Touch</li> <li>Reorder Unity Touch favorites apps and files</li> </ul>	ODEN
Ъ	Version 2.3.0 Jan 23, 2014	- Advanced SSL options for better compatibility	OPEN
	Citrix Receiver	Updated to work with latest OS	UPDATE
	Sep 17, 2013		UT DATE

4. Click the plus "+" sign to enter the server name.

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+				(?)
				1.1
	89	8	8	8
SLCH Clinician fmd.carenet.org	BJH Clinician fmd.bjc.org	Progress West vdi.bjc.org	SLCH Clinician accessvdi.bjc.org	BJH Clinician fmd.carenet.org
8	<i>₽</i> ∂	8	Ro	8
SLCH Clinician	BJH Clinical fmd.carenet.org	Dedicated desktops accessvdi.bjc.org	Agent upgrade 4 bjcvdibr01t	Alton Remote (N cabvdibre01
8				
Dedicated desktops				

5. Enter vdi.bjc.org and click Connect.



6. Enter your BJC-NT username and RSA token number.

iPad 🔶	10:57 AM			1 97% 🔳
+0	Cancel	Done		
Enter the host name or IP of a View Connection Ser vdi.bjc.org	Attps://vdi.bjc.org     Enter your RSA SecurID user name and passcode.     pmm1326     Passcode		BJH Clini Ind.carefel	cian org
	External token	>	Alton Remo	te (N
1 2 3	4 5 6 7 8		9 0	
- /	: ; ( ) \$ 8	×	@	Done
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ABC			ABC	

**NOTE** – If you are using a RSA Hard Token, you will enter your PIN and passcode together when prompted.



If using a soft token, enter your PIN in the RSA app on your phone or tablet and then the passcode provided in the app should be entered in VMware View when prompted.



7. Enter your BJC-NT username and password. Make sure BJC-NT is the selected domain.

iPad ᅙ		11:01 AM			1 97%
+0	Cancel		Done		0
Enter the host name or IP of a View Connection Ser	the subscription of t	and password.	ĊPCoIP <sup>-</sup>	8	
vdi.bjc.org	pmm1326			BJH Clinicia Ind.caronet.or	an 2
	Domain	BJC	-NT >	8	
				Alton Remote cabvdibre01	(N
QWE	RT	YU	1	O P	∅
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8. Click on the appropriate remote desktop. This will launch your new Windows 7 desktop.

Pad 🙃		11:02 AM	
Logout			
Q			
ESKTOPS	>		
Niton Remote	(i) >		
BJSP Remote	(i) >		
Noone Remote	(i) >		
Boone Timeout Test	(i) >		

For additional assistance, please contact your local CIS or call the CSC at (314) 362-4700 or ext. 24700.