



DEPARTMENTAL POLICY

Departments: Revenue Cycle Management		Page 1 of 2		Policy # TBD
Title: Price Transparency	Review Frequency: Annual	Last Review Date:	Last Revision Date: Jan. 1, 2019	Effective Date:
Recommended By:		Vice President, Revenue Cycle Management		
Authorized By:		Chief Financial Officer		

I. Key Words and Definitions

Pricing Transparency is the term used to describe initiatives in the health care industry to provide meaningful pricing information to patients. Price transparency is a means of providing patients price information on hospital services.

Hospital charges are based on what type of care was provided and may differ from patient to patient for the same service depending upon any complications, differences in treatment plans provided, services ordered by the physician, and the patient's health. Therefore, actual total charges to a specific patient will most likely differ from the estimated charge per case.

II. Policy

BJC HealthCare is committed to making information available to patients so they can better anticipate and understand their financial responsibilities and make informed health care decisions. In order to comply with this commitment, BJC provides price estimates to patients with and without insurance.

III. Procedure

Access BJC.org for information on how to request an estimate for hospital services. This policy applies to BJC Hospitals that include:

Alton Memorial Hospital	Memorial Hospital East
Barnes-Jewish Hospital	Missouri Baptist Medical Center
Barnes-Jewish St. Peters Hospital	Missouri Baptist Sullivan Hospital
Barnes-Jewish West County Hospital	Parkland Health Center-Bonne Terre
Boone Hospital Center	Parkland Health Center
Christian Hospital	Progress West Hospital
Memorial Hospital	St. Louis Children's Hospital

To request a price estimate, patients may call or complete an on-line form.

Price estimates are provided for both insured and uninsured patients. The estimates will be based upon the procedure and facility where the patient anticipates the treatment to take place. Estimates are based upon Hospital services only, Physician services are excluded from the estimate. In the event the patient is insured and has questions regarding insurance coverage or benefit levels, the patient will be referred to their insurance company. Any applicable financial assistance and self-pay discounts may reduce the out-of-pocket responsibility to the patient.

A consumer-friendly written summary of the estimate is mailed or given to the patient in person within thirty days of request.

All media requests are directed to our Corporate Communications department at 314-286-2047.