

BJC HealthCare Customer Service Numbers by Facility

Alton Memorial Hospital Customer Service

618.463.7383

8 a.m.-4 p.m. Monday through Friday

Barnes-Jewish Hospital Customer Service

314.362.0710 or toll-free 800.833.0604

8:30 a.m.-4 p.m. Monday through Friday

Barnes-Jewish St. Peters Hospital Customer Service

314.996.3990 or toll-free 800.501.9855

8 a.m.-4 p.m. Monday through Friday

Barnes-Jewish West County Hospital Customer Service

314.996.3990 or toll-free 800.501.9855

8 a.m.-4 p.m. Monday through Friday

BJC Medical Group Customer Service

314.996.7211 or toll-free 800.307.3557

8 a.m.-4:30 p.m. Monday through Friday

Boone Hospital Center Customer Service

573.815.3305 or toll-free 800.962.7791

8 a.m.-5 p.m. Monday through Friday

Christian Hospital Customer Service

314.653.5900

8 a.m.-4 p.m. Monday through Friday

Home Care Customer Service

314.953.2000

8:30 a.m.-5 p.m. Monday through Friday

Home Infusion Customer Service

314.953.2000

8:30 a.m.-5 p.m. Monday through Friday

Home Medical Equipment Customer Service

314.953.2000

8:30 a.m.-5 p.m. Monday through Friday

Hospice Customer Service

314.953.2000

8:30 a.m.-5 p.m. Monday through Friday

Missouri Baptist Medical Center Customer Service

314.996.3600 or toll-free 800.388.9180

8 a.m.-4 p.m. Monday through Friday

Missouri Baptist Sullivan Hospital Customer Service

314.996.3990 or toll free 800.501.9855
8 a.m.-4:30 p.m. Monday through Friday

Northwest HealthCare Customer Service

314.653.5900
8 a.m.-4 p.m. Monday through Friday

Parkland Health Center Customer Service

314.996.3990 or toll free 800.501.9855
8 a.m.-4:30 p.m. Monday through Friday

Progress West Hospital (Progress West HealthCare Center) Customer Service

314.996.3600 or toll-free 800.388.9180
8 a.m.-4 p.m. Monday through Friday

St. Louis Children's Hospital Customer Service

314.286.2384 or toll-free 877.286.0083 -- Patient Accounts, after receiving a bill or to apply for Customer Service
314.454.6081 -- Patient Benefit Services, at time of service
6 a.m.-5:30 p.m. Monday through Friday